

भारतीय प्रौद्योगिकी संस्थान (भारतीय खनि विद्यापीठ), धनबाद
INDIAN INSTITUTE OF TECHNOLOGY (INDIAN SCHOOL OF MINES), DHANBAD
अधिष्ठाता कार्यालय (छात्र कल्याण)
OFFICE OF DEAN STUDENT'S WELFARE

No. IIT(ISM)/DSW/FEE/MS/2023-24/01

Dated: 15.05.2023

Subject: Notice for payment of Fee for Monsoon Semester, Academic Year 2023-24 for only 2nd Year UG Students (22 JEE admitted students).

All 22 JEE admitted students who have successfully completed the pre-registration for Monsoon Semester 2023-24 are hereby informed that they are eligible to pay their semester fee through the parent portal during **June 01-08, 2023**.

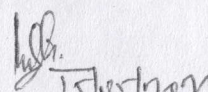
You all are hereby advised to adhere the followings:

- (i) The payment of the fee needs to be made **only through Parent Portal**. Fee paid through any other mode (Direct transfer, NEFT /RTGS/Offline, etc.) will not be accepted. For Loan Cases, please refer to the detail as provided in the guidelines for payment of fees enclosed with this notification.
- (ii) For Tuition Fee Waiver cases, all students who have been provided a tuition fee waiver in the last academic year (2022-23) will be provided a tuition fee waiver (full or two third as the case may be) provisionally in this Academic year (2023-24) as an interim measure. If there is any change in their eligibility status, as may be found later after scrutiny/verification of documents to be submitted by them in this regard, the difference in the amount will be required to be paid by the student before the registration for the next semester.

(iii) Consolidated Fee Payment Table:

Sl. No	Name of the course	Total Fees Payable (Monsoon Semester) Including Mess fee				
		Tuition Fees Applicable for GEN/OBC/EWS	Other Fees Applicable for (GEN/OBC/EWS/SC/ST/PWD)	Mess Fees for (Gen./OBC/EWS/SC/ST/PWD)	Total Fees	
					For GEN / OBC/EWS	For SC/ST/PWD
1	B. Tech/Dual/ Integrated Degree	1,00,000.00	18,450.00	18,000.00	1,36,450.00	36,450.00
2.	Tuition Fee waiver-Full	0.00	18,450.00	18,000.00	36,450.00	NA
3.	Tuition Fee Waiver-2/3 rd	33,333.00	18,450.00	18,000.00	69,783.00	NA

Note:- If you fail to pay the fees within the stipulated period (i.e. from June 01-08, 2023), you will be liable to pay the fees with a late fine of Rs.5,000/- during July 17-24, 2023. In case of any discrepancy the English version will stand.


Dean (Students' Welfare)

Copy to: Director / Dy. Director/ All Deans /Chairman JEEA/GATE/JAM
: RG /JR (F&A) / DR (Acad) /DR (SW)/SPO/AR(Adm) /AR(SW)/ AR (UG)/AR (PG)
Webmaster/ All Chief Wardens /file

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Guidelines for Fee Payment Process (Monsoon Semester – 2023-24)

Students are advised to complete the registration process at the early dates and do not wait for the last date. Pre-registration and payment of fees are mandatory for the continuity of students' registration for Monsoon Semester 2023-24. **Failure in this regard will lead to the termination of academic program.**

The following steps need to be followed for the payment of the fee through the **parent portal**:

- a) Login to the Parent portal using your credentials [In case the login credential of the portal is not working, you may write to password@iitism.ac.in attaching duly filled-in **Form A15** along with the receipt (Form available on the Institute website on the Academics page)].
- b) Go to the **Semester Fee Payment** menu
- c) Select **Session Year: 2023-24** and **Session: Monsoon**
- d) Follow the instructions provided and pay the fee.
- e) After the successful payment of the fee, the status of the fee payment must be checked by the students on the portal. The status must show as **COMPLETE/SUCCESSFUL**.
- f) The following guidelines need to be followed by the students for resolving their issues, if any, related to payment of semester fee through parent portal:-
 - (i) Note down / Copy the **Order No.** before moving to the next page / final payment. This **Order No.** will be required by the student to subsequently track the status of payment made through SBI e-Pay on the parent portal.
 - (ii) Preferable method to be used for payment is Net Banking.

A) Please perform the action as indicated in the below table against different types of issues:

Sl. No.	Issue	Action to be taken
1.	Amount has been deducted from account but the registration is not successful and you have NOT received any failure receipt on parent portal	i) Keep the record of attempt made where money was deducted. ii) Contact your bank for a refund. iii) Wait for T+ 3 working days. [T – Date of Transaction]. iv) Check the status on the parent portal after T + 3 working days. v) If the problem persists, send an email to onlinefeeissue@iitism.ac.in clearly mentioning the problem and the Order No. in the email. vi) A suitable reply will be sent as early as possible. vii) Please do not send any reminder email until 3 days after your last communication.
2.	Amount has been deducted from account but the registration is not successful and you have received a failure receipt on parent portal.	i) Keep the record of attempts made where money was deducted. ii) Contact your bank for refund. iii) Wait for refund from the Bank. iv) Once money is refunded by the Bank, student may go ahead with the submission of fee with proper internet connectivity. v) In case the failure receipt is issued again after second unsuccessful attempt, write to refund@iitism.ac.in attaching two failure receipts besides contacting your bank for refund. vi) Alternate option will be suggested for the payment of fee.

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(In both the cases mentioned at Sl. Nos. 1 & 2 of this table, the transactions must have been made on or before the last date. Last date is not an issue in all such cases, if the issue has been reported on or before the last date by the student and the record of attempts is also properly maintained by the student.)

3.	Made multiple payments.	<p>Once the amount has been deducted from your account, wait for 3 working days, the amount may be credited to IIT (ISM) Dhanbad. Please avoid paying multiple times. As mentioned above, the deadline is not an issue if you keep the record/proof of deduction. Still if you have paid multiple times please follow the steps as mentioned below:-</p> <p>(i) Fill the refund form (SW-02) is available under Students Welfare page of the Institute website.</p> <p>(ii) Email that to refund@iitism.ac.in for further processing.</p> <p>(iii) The additional amount received by IIT (ISM) will be refunded after due verification.</p> <p>(iv) Any issue regarding the payment of the fee must be intimated on or before last date of 08th June, 2023.</p>
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Note: All the refund must be claimed within 03 (three) months' time from the closing date. Refund claimed after three months will not be entertained

Note: - Emails sent to IDs other than those mentioned above for this purpose will not be entertained.

B) For students who are availing Loan facility:

- i) Students who are availing loan facility can pay through SBI Collect by clicking on the link: <https://www.onlinesbi.com/sbicollect/icollecthome.htm?corpID=272342>. Students having loan from any SBI branch should opt payment mode **"SBI Branch"** and students having loan from any other bank/lending agency should opt payment mode **"NEFT/RTGS"** available under Other Payment Modes in SB Collect.

After clicking on the above payment link of SBI Collect, the student has to select the category **"FEES FOR MONSOON SEM 2023-24"** (fee paid under any other category will not be accepted) from the dropdown, fill the requisite details and proceed for payment using appropriate mode as explained in the preceding para. The Transaction slip/ Receipt of the successful payment must be kept by the student for future reference and it should be shared to officeofdsw@iitism.ac.in (For Loan case only)

- (ii) These students must check the **status of their successful payment** on the Parent portal. In case the status of payment is not showing/unavailable on Parent Portal, these students must write latest by **08th June, 2023** to feepayment@iitism.ac.in by attaching the proof of payment made successfully (The student must have paid on or before the last date) with a copy of the email marked to officeofdsw@iitism.ac.in. (For Loan case only)

In case of incorrect fee amount showing on parent portal, the students may write to arsw@iitism.ac.in for necessary correction.

- C) Students who paid semester fee through **Bihar Student Credit Card Scheme (BSCCS)** and have surplus amount after adjusting the previous semester fee are advised to pay Monsoon Semester Fee through Parent Portal. These students can claim adjustment of surplus amount of previous semester by writing to arsw@iitism.ac.in along with the proof of surplus amount (i.e., proof of payment made by the student plus proof of payment made by BSCCS for Monsoon semester), **latest by 08th June, 2023**. The last date to pay the fee will be the same for these students as well.

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- D) For queries related to Bank transaction failure, State Bank of India (IIT, ISM Campus Branch) official Shri Manoj Kumar Biruly Mobile no. 75420-31132, email id sbi.01641@sbi.co.in may be contacted.